



Xtraction Adapter List

Manufacturer	Application	Latest Version
Altiris	CMDB	SMP 7.1
Altiris	Help Desk	6.5
AMI	Asset Track	0.6
AppSense	Desktop Now	
Atlassian	Jira	
Avaya	Call Management (CMS)	16.1
BMC	Control (M)	7.0
BMC	Footprints	11.5
BMC	Remedy	7.5
BMC	Service Desk Express	0.8
CA Technologies	Asset Portfolio Management	12.6
CA Technologies	Autosys	11.3
CA Technologies	Capacity Manager	2.1
CA Technologies	IT Asset Management	
CA Technologies	netQOS	9.2
CA Technologies	Nimsoft Service Desk	6.1.3
CA Technologies	SAM	
CA Technologies	SDM/CMDB	11/12.1/12.5
CA Technologies	Service Catalog	12.5
CA Technologies	Spectrum	
CA Technologies	UIM (Nimsoft)	
Cherwell	Service Management	4
Cisco	UCCX	8
HEAT	HEAT	9
HEAT	ITSM	6
HP	Asset Manager	9.4
HP	Operations Manager	9
HP	PPM	9.2
HP	Reporter	3.8
HP	Service Desk	4.5
HP	Service Manager	7/9
IBM	SCCD	7.5.1
Infra Corporation	Infra Enterprise	8
ININ	Interactive Intelligence	3.x/4.x
LANDESK	Management Suite	9.5
LANDESK	Service Desk	7.8
LANDESK	Xtraction	All
Managesoft	Enterprise Compliance Manager	9
Marval	MSM	8/12
Microsoft	Active Directory	Win Server 2008
Microsoft	App-V	4.5

Microsoft	SCCM	2012
Microsoft	SCOM	2012
Microsoft	Service Manager	2012
ServiceNow	ServiceNow	
Shavlik	Protect	
Solarwinds	Network Performance Monitor (NPM)	2011
VMware	Service Manager	9
Wavelink	Avalanche	6
Wise Tech Global	Cargowise - EDI	1.4.4982.595